SECURITY COMPLIANCE

Technology Management for Credit Union

An expert IT resource can help businesses meet current security compliance standards and maintain that compliance for years to come.

Credit Union

The member-owned Community Credit Union takes pride in effectively managing loans, accounts, and investment options for both individuals and businesses. They also provide debt recovery resources, mortgages, identity theft protection, and more.

Their Challenges

As a financial organization that handles sensitive and important client data, the client is required to comply with security regulations. Every year an outside financial security assessment firm performs the Standard Security Assessment (SSA) and the Security Compliance Assessment (SCA) to ensure that they are compliant with all laws and regulations. If unsecured, the client would be at risk of cybercrime. Data loss, downtime, liability lawsuits, and regulatory noncompliance fines could destroy their business.

They needed a trustworthy IT resource to help them:
- prepare for the annual audit
- keep their security in place.

CASE STUDY

Preparation

The auditing financial security firm provides Attentus and the client with detailed instructions regarding what they need for both assessments. This data is submitted two weeks before the onsite audit and network penetration test, alongside an in-depth review of the client's IT infrastructure. The outside firm evaluates 88 required and essential best practice controls, along with 27 recommended best practice controls, and rates them on priority and effectiveness. A point system is applied, and the client receives a score. With that information in hand, we began determining what the client needs.

Our Solution

We help the client
- Implement encryption for its sensitive data
- Secure accounts and data storage
- Assess disaster recovery plan:
  - determine what qualifies as a disaster
  - how to mitigate downtime and recovery time
- Proactively, we annually test:
  - firewalls
  - access controls
  - local accounts
  - password policies

We also make sure all of their hardware and software are up-to-date.

We assist them with management of general security, infrastructure, their network and wireless connections. From detection and response technology to network security, we help them stay secure.

We clearly documented our best practices and procedures, for both future reference and for the auditing firm.

The Results

Each year Attentus prepares them for their security audit, and every year they have passed with flying colors.